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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|-------------------------------------|---|-----------|
| In re Application of: |) | |
| |) | |
| Jeff S. Eder |) | Examiner: |
| |) | |
| Serial No. 10/821,504 |) | Art Unit: |
| |) | |
| Filed: April 9, 2004 |) | |
| |) | |
| For: A BUSINESS ACTIVITY MANAGEMENT |) | |
| SYSTEM |) | |

PRELIMINARY AMENDMENT

Mail Stop Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir or Madam:

Prior to examination of the above-referenced application, the Applicant respectfully requests the Examiner to enter the following amendments.

Serial No. 10/821,504

- 1 -

Examiner:
Art Unit: